



If you need assistance completing the survey, please call 575-744-5231

Sierra Electric Cooperative, Inc. / Sacred Wind – Broadband Survey

This survey and its results will be used solely to allow Sierra Electric Cooperative, Inc. and Sacred Wind to apply for federal funds to expand broadband access to rural communities. If awarded, these funds will support our mission to serve our community by providing cost-effective broadband and Internet services to our residences, businesses, schools, and critical care facilities in our area. Please keep in mind, you are not required to currently have Internet for your survey feedback to support our efforts. We are requesting the surveys be completed and sent back, using the return address at the end of the survey, by February 3rd, 2020.

Upon your completion and submission of the paper survey, you will be entered into a drawing for a Drone (Ehang GHOSTDRONE 2.0 VR Android, Quadcopter with 4K Sports Camera)!

Upon your completion and submission of the digital survey, you will be entered in two drawings that include the following prizes: a Drone (Ehang GHOSTDRONE 2.0 VR Android, Quadcopter with 4K Sports Camera) and a Smart 4K UHD TV (Toshiba 50" – LED- 2160p – Smart – 4K UHD with HDR – Fire TV)!

To complete the digital survey, please visit: https://www.surveymonkey.com/r/SacredWindSierraElectricSurvey.

Please enter your information below:

Name: _____ Phone #: _____ E-mail Address: _____
Street Address: _____ City/State: _____ Zip Code: _____

(Sierra Electric Cooperative, Inc. & Sacred Wind will never sell or share your personal information with 3rd parties)

Please Complete the Form: Like this: [radio] Not like this: [checkbox] [checkbox] [checkbox]

1. Do you currently subscribe to Internet?

- 1 Yes 2 No

2. Have you ever subscribed to Internet? (If you do not currently subscribe to Internet and have never subscribed to Internet, please proceed to question 11.)

- 1 Yes 2 No

3. Please rank your overall satisfaction with the quality of your current Internet provider:

- Very Satisfied (1) Somewhat Satisfied (2) Somewhat Dissatisfied (3) Very Dissatisfied (4) N/A (5)

a. What factor(s) would help increase your satisfaction with your broadband / Internet service?

[Empty text box for answer]

4. Who is your current Internet / broadband provider?

- 1 TDS 2 Century Link 3 HughesNet 4 TWN/Wi-Power/Co-op 5 Windstream/Valor 6 Mobile Data Only (AT&T, Verizon, T-Mobile, Sprint, etc.) 7 Viasat 8 Tularosa Basin 9 Other (please specify)

5. What speed of Internet do you currently subscribe to?

- A Under 1Mbps B 2-5Mbps C 6-10Mbps D 11-24Mbps E 25-34Mbps F 35-49Mbps G 50-74Mbps H 75-99Mbps I 100-249Mbps J Over 250Mbps

In order to apply for federal funds to provide broadband to your area, we need to confirm your current Internet speed. To do this, please open your Google Internet browser and search for "Internet Speed Test". Click on the blue "Run Speed Test" button.

6. Please write your speed test results below.

a. Download Speed: _____
b. Upload Speed: _____